

Terms and Conditions

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Version: 1.3

1. Introduction

These terms and conditions and the documents referred to below (the “Terms”) apply to the use of the current website (the “Website”) and its related or connected services (collectively, the “Service”).

You should carefully review these Terms as they contain important information concerning your rights and obligations regarding the use of the Website and form a binding legal agreement between you — our customer (the “Customer”) — and us. By using this Website and/or accessing the Service, you, whether you are a guest or a registered user with an account (“Account”), agree to be bound by these Terms, together with any amendments which may be published from time to time. If you do not accept these Terms, you should refrain from accessing the Service and using the Website.

The Service is owned by Aurevia Digital Ventures Ltd., a limited liability company with registration number 49950, with registered address 9 Barrack Road, Belize City, Belize, licensed in the State of Anjouan under the Computer Gaming Licensing Act 007 of 2005.

2. General Terms

We reserve the right to revise and amend the Terms (including any documents referred to and linked to below) at any time. You should visit this page periodically to review the Terms and Conditions. Amendments will be binding and effective immediately upon publication on this Website. If you object to any such changes, you must immediately stop using the Service. Your continued use of the Website following such publication will indicate your agreement to be bound by the Terms as amended. Any bets not settled prior to the changed Terms taking effect will be subject to the pre-existing Terms.

3. Your Obligations

You acknowledge that at all times when accessing the Website and using the Service:

3.1. You are over 18, or the legal age at which gambling or gaming activities are allowed under the law or jurisdiction that applies to you. We reserve the right to request proof of age documents from you at any time.

3.2. You are of legal capacity and can enter into a binding legal agreement with us. You must not access the Website or utilize the Service if you are not of legal capacity.

3.3. You are a resident in a jurisdiction that allows gambling. You are not a resident of any country in which access to online gambling to its residents or to any person within such country is prohibited. It is your sole responsibility to ensure that your use of the Service is legal.

3.4. You may not use a VPN, proxy, or similar services or devices that mask or manipulate the identification of your real location.

3.5. You are the authorized user of the payment method you use.

3.6. You must make all payments to us in good faith and not attempt to reverse a payment made or take any action which will cause such payment to be reversed by a third party.

3.7. When placing bets you may lose some or all of the money deposited to the Service in accordance with these Terms and you will be fully responsible for that loss.

3.8. When placing bets you must not use any information obtained in breach of any legislation in force in the country in which you were when the bet was placed.

3.9. You are not acting on behalf of another party or for any commercial purposes, but solely on your own behalf as a private individual in a personal capacity.

3.10. You must not attempt to manipulate any market or element within the Service in bad faith nor in a manner that adversely affects the integrity of the Service or us.

3.11. You must generally act in good faith in relation to us and the Service at all times and for all bets made using the Service.

3.12. You, or, if applicable, your employees, employers, agents, or family members, are not registered as an Affiliate in our Affiliate program.

4. Restricted Use

4.1. You must not use the Service:

4.1.1. If you are under the age of 18 years (or below the age of majority as stipulated in the laws of the jurisdiction applicable to you) or if you are not legally able to enter into a binding legal agreement with us, or if you are acting as an agent for, or otherwise on behalf of, a person under 18 years (or below the applicable age of majority).

4.1.2. If you reside in a country in which access to online gambling to its residents or to any person within such country is prohibited.

4.1.3. If you are a resident of, or are accessing the Website from, any of the following “Restricted Countries”: Austria; France and its territories; Germany; Netherlands and its territories; Spain; Union of Comoros; United Kingdom; United States of America and its

territories; all FATF-blacklisted countries; and any other jurisdictions deemed prohibited by the Anjouan Offshore Financial Authority.

4.1.4. To collect nicknames, e-mail addresses, and/or other information of other Customers by any means (for example, by sending spam or other types of unsolicited emails, or the unauthorized framing of, or linking to, the Service).

4.1.5. To disrupt or unduly affect or influence the activities of other Customers or the operation of the Service generally.

4.1.6. To promote unsolicited commercial advertisements, affiliate links, and other forms of solicitation.

4.1.7. In any way which, in our reasonable opinion, could be considered an attempt to (i) cheat the Service or another Customer using the Service; or (ii) collude with any other Customer using the Service in order to obtain a dishonest advantage.

4.1.8. To scrape our odds or violate any of our Intellectual Property Rights.

4.1.9. For any unlawful activity whatsoever.

4.2. You cannot sell or transfer your Account to third parties, nor can you acquire a player Account from a third party.

4.3. You may not, in any manner, transfer funds between player Accounts.

4.4. We may immediately terminate your Account upon written notice to you if you use the Service for unauthorized purposes. We may also take legal action against you for doing so in certain circumstances.

4.5. Employees of the Company, its licensees, distributors, wholesalers, subsidiaries, advertising, promotional or other agencies, media partners, contractors, retailers, and members of the immediate families of each are NOT allowed to use the Service for real money without prior consent from the Company Director or CEO. Should such activity be discovered, the account(s) will be immediately terminated and all bonuses/winnings will be forfeited.

5. Registration

You agree that at all times when using the Service:

5.1. We reserve the right to refuse to accept a registration application from any applicant at our sole discretion and without any obligation to communicate a specific reason.

5.2. Before using the Service, you must personally complete the registration form and read and accept these Terms. In order to start betting on the Service or withdraw your winnings, we may require you to become a verified Customer which includes passing certain checks. You may be

required to provide a valid proof of identification and any other documents as may be deemed necessary. This includes but is not limited to a picture ID (copy of passport, driver's licence or national ID card) and a recent utility bill listing your name and address as proof of residence. We reserve the right to suspend wagering or restrict Account options on any Account until the required information is received. This procedure is done in accordance with applicable gaming regulation and anti-money laundering requirements. Additionally, you will need to fund your Account using the payment methods set out on the payment section of our Website.

5.3. You must provide accurate contact information, including a valid email address ("Registered Email Address"), and update such information to keep it accurate. It is your responsibility to keep your contact details up to date. Failure to do so may result in you failing to receive important Account-related notifications and information from us. We identify and communicate with our Customers via their Registered Email Address. Each Customer is wholly responsible for maintaining the security of their Registered Email Address. Any Customer not having an email address reachable by the Company will have their Account suspended until such an address is provided. We will immediately suspend your Account upon written notice if you intentionally provide false or inaccurate personal information and may take legal action and/or contact relevant authorities.

5.4. You are only allowed to register one Account with the Service. Accounts are subject to immediate closure if it is found that you have multiple Accounts registered with us. This includes the use of representatives, relatives, associates, affiliates, related parties, connected persons, and/or third parties operating on your behalf.

5.5. In order to ensure your financial worthiness and to confirm your identity, we may ask you to provide additional personal information, or use third-party information providers. Should any additional personal information be obtained via third-party sources, we will inform you about the data obtained.

5.6. You must keep your password for the Service confidential. Provided that the Account information requested has been correctly supplied, we are entitled to assume that bets, deposits, and withdrawals have been made by you. We advise you to change your password regularly and never disclose it to any third party. If you believe any of your Account information is being misused or your Account has been compromised, you must notify us immediately. We may require additional information/documentation to verify your identity and will suspend your Account once we are aware of such an incident. You are responsible for all activity on your Account, including third-party access, regardless of whether or not their access was authorized by you.

5.7. You must not transmit any content or other information on the Service to another Customer or any other party by way of a screen capture (or similar method), nor display any such information or content in a frame or in any other manner that is different from how it would appear if such Customer or third party had typed the URL for the Service into the browser line.

5.8. When registering, you will be able to use the currencies available on the Website for deposits, withdrawals, and bets. Some payment methods do not process in all currencies; in such cases a processing currency will be displayed along with a conversion calculator.

5.9. We are under no obligation to open an Account for you and our website sign-up page is merely an invitation to treat. It is entirely within our sole discretion whether or not to proceed with the opening of an Account for you and, should we refuse to open an Account for you, we are under no obligation to provide a reason.

5.10. Upon receipt of your application, we may request further information and/or documentation to comply with our regulatory and legal obligations.

6. Your Account

6.1. Accounts may use several currencies; in such cases, all Account balances and transactions appear in the currency used for the transaction.

6.2. We do not give credit for the use of the Service.

6.3. We may close or suspend an Account if you are not, or we reasonably believe that you are not, complying with these Terms, or to ensure the integrity or fairness of the Service, or if we have other reasonable grounds. We may not always be able to give prior notice. If we close or suspend your Account due to non-compliance, we may cancel and/or void any of your bets and withhold any money in your account (including the deposit).

6.4. We reserve the right to close or suspend any Account without prior notice and return all funds. Contractual obligations already matured will be honoured.

6.5. We reserve the right to refuse, restrict, cancel, or limit any wager at any time for any reason, including any bet perceived to be placed in a fraudulent manner to circumvent our betting limits and/or system regulations.

6.6. If any amount is mistakenly credited to your Account it remains our property and, when we become aware of any such mistake, we shall notify you and withdraw the amount from your Account.

6.7. If, for any reason, your Account goes overdrawn, you shall be in debt to us for the amount overdrawn.

6.8. You must inform us as soon as you become aware of any errors with respect to your Account.

6.9. Betting should be for entertainment and pleasure. If you feel that you may have lost control of your gambling, we offer a self-exclusion option. Send a message from your Registered Email Address to our Customer Support that you wish to SELF-EXCLUDE and this request will take

effect within 24 hours from receipt. In this case your account will be disabled until your further notice and you won't be able to log in.

6.9.1. Self-Exclusion: All self-exclusion requests via the "Self Exclusion" control available in your playbet.io account will be processed confidentially. Information shared during this process will only be used to enforce the exclusion within the Anjouan Gaming network and will not be disclosed unless required by law or for official investigations. The self-exclusion applies solely to playbet.io and does not extend to other gambling operators outside this network.

6.10. You cannot transfer, sell, or pledge your Account to another person. This prohibition includes the transfer of any assets of value of any kind, including but not limited to ownership of accounts, winnings, deposits, bets, rights and/or claims in connection with these assets, legal, commercial, or otherwise. The prohibition also includes, but is not limited to, encumbrance, pledging, assigning, usufruct, trading, brokering, hypothecation, and/or gifting in cooperation with a fiduciary or any other third party.

6.11. Should you wish to close your account with us, please send an email from your Registered Email Address to our Customer Support via the links on the Website.

7. Deposit of Funds

7.1. All deposits should be made from an account, payment system, or credit card that is registered in your own name. Any deposits made in another currency will be converted using the daily exchange rate obtained from oanda.com, or at our bank's or our payment processor's prevailing rate of exchange, following which your Account will be credited accordingly. Some payment systems may apply additional currency exchange fees which will be deducted from the sum of your deposit.

7.2. Fees and charges may apply to customer deposits and withdrawals, as shown on the Website. In most cases we absorb transaction fees for deposits to your playbet.io Account. You are responsible for any bank charges you may incur when depositing funds.

7.3. The Company is not a financial institution and uses third-party electronic payment processors to process card deposits; they are not processed directly by us. If you deposit funds by credit or debit card, your Account will only be credited if we receive approval and authorization from the payment issuing institution.

7.4. You agree to fully pay any and all payments and charges due to us or to payment providers in connection with your use of the Service. You further agree not to make any charge-backs or otherwise reverse any of your deposits; in any such event you will refund and compensate us for such unpaid deposits including any expenses incurred by us in collecting your deposit, and any winnings from wagers utilizing those charged-back funds will be forfeited. Your player account is not a bank account and is not guaranteed, insured, or otherwise protected by any deposit or banking insurance system. The player account does not bear interest on any funds held in it.

7.5. If you accept any promotional or bonus offer by entering a bonus code during deposit, you agree to the Terms of Bonuses and the terms of each specific bonus.

7.6. Funds originating from criminal and/or illegal and/or unauthorized activities must not be deposited with us.

7.7. If you deposit using your credit card, we recommend you retain a copy of transaction records and a copy of these Terms.

7.8. Internet gambling may be illegal in your jurisdiction; if so, you are not authorized to use your payment card to deposit on this site. It is your responsibility to know the laws concerning online gambling in your country of domicile.

8. Withdrawal of Funds

8.1. You may withdraw any unutilized and cleared funds held in your player account by submitting a withdrawal request in accordance with our withdrawal conditions. The minimum withdrawal amount per transaction is €10 (or equivalent in other currency), except when closing your account, in which case you may withdraw the full balance.

8.2. There are no withdrawal commissions if you roll over (wager) the deposit at least one (1) time. Otherwise we are entitled to deduct an 8% fee with a minimum of €4 (or equivalent in your account currency) to combat money laundering.

8.3. We reserve the right to request photo ID, address confirmation, or perform additional verification procedures (e.g., request a selfie, arrange a verification call) for identity verification prior to granting any withdrawals. We may perform identity verification at any time during our relationship.

8.4. All withdrawals must be made to the original debit/credit card, bank account, or payment method used to deposit. We may, at our discretion, allow you to withdraw to a different payment method subject to additional security checks.

8.5. If your account is inaccessible, dormant, locked, or closed, please contact Customer Support for withdrawal assistance.

8.6. If your balance is at least ten (10) times larger than the total sum of your deposits, you will be limited to €5,000 (or currency equivalent) for withdrawal per month. In other cases, the maximum withdrawal amount per month is €10,000.

8.7. We cannot guarantee successful processing of withdrawals or refunds if you breach the Restricted Use policy stated in Clauses 3.3 and 4.

9. Payment Transactions and Processors

9.1. You are fully responsible for paying all monies owed to us. You must make all payments in good faith and not attempt to reverse a payment or take any action which will cause such payment to be reversed by a third party. You will reimburse us for any charge-backs, denial, or reversal of payment and any loss suffered by us as a consequence. We reserve the right to impose an administration fee of €50 (or currency equivalent) per charge-back, denial, or reversal.

9.2. We reserve the right to use third-party electronic payment processors and/or merchant banks to process payments made by you and you agree to be bound by their terms and conditions where applicable and non-conflicting with these Terms.

9.3. All transactions may be checked to prevent money laundering or terrorism financing. Suspicious transactions will be reported to the relevant authority.

10. Errors

10.1. In the event of an error or malfunction of our system or processes, all affected bets may be rendered void. You must inform us immediately as soon as you become aware of any error with the Service. In the event of communication or system errors or bugs or viruses occurring in connection with the Service and/or payments made to you as a result of a defect or error in the Service, we will not be liable for any direct or indirect costs, expenses, losses, or claims arising from such errors, and we reserve the right to void all games/bets in question and take any other action to correct such errors.

10.2. We make every effort to avoid errors in posting bookmaker lines. However, if, as a result of human error or system problems, a bet is accepted at odds that are materially different from those available in the general market at the time the bet was made, or clearly incorrect given the chance of the event occurring, we reserve the right to cancel or void that wager, including wagers made after an event has started.

10.3. We have the right to recover from you any amount overpaid and to adjust your Account to rectify any mistake. If there are insufficient funds in your Account, we may demand payment of the outstanding amount and may cancel, reduce, or delete any pending plays whether placed with funds resulting from the error or not.

11. Rules of Play, Refunds, and Cancellations

11.1. The winner of an event will be determined on the date of the event's settlement; we will not recognize protested or overturned decisions for wagering purposes.

11.2. All results posted shall be final after 72 hours and no queries will be entertained after that period. Within 72 hours after results are posted, we will only reset/correct results due to human error, system error, or mistakes made by the referring source.

11.3. If a match result is overturned by the governing body within the payout period, all money will be refunded.

11.4. If a draw occurs in a game where a draw option is offered, all stakes on a team win or lose will be lost. If a draw option is not offered then all stakes are refunded in the event of a draw. If a draw option has not been made available, extra time will count, if played.

11.5. If a result cannot be validated by us (for instance, if the feed is interrupted and cannot be verified by another source) then, at our election, wagers on that event will be deemed invalid and refunded.

11.6. Minimum and maximum wager amounts on all events will be determined by us and are subject to change without prior notice. We may adjust limits on individual Accounts.

11.7. Customers are solely responsible for their own Account transactions. Once a transaction is complete, it cannot be changed. Customers may review their transactions in the “My Account” section to ensure all requested wagers were accepted.

11.8. A matchup will have action as long as the two teams are correct, regardless of the League header in which it is placed on our Website.

11.9. Start dates and times displayed for eSports matches are indicative and not guaranteed. If a match is suspended or postponed and not resumed within 72 hours from the scheduled start time, the match will have no action and wagers will be refunded. Wagers on whether a team/player advances in a tournament, or wins the tournament, will have action regardless.

11.10. If an event is posted with an incorrect date, all wagers have action based on the date announced by the governing body.

11.11. If a team uses stand-ins, the result remains valid as it was the team’s choice to use stand-ins.

11.12. The Company reserves the right to remove events, markets, and any other products from the Website.

11.13. In-depth explanation of our sports betting rules is provided on a separate page: SPORTS BETTING RULES.

12. Communications and Notices

12.1. All communications and notices under these Terms by you to us shall be sent using the Customer Support form on the Website.

12.2. All communications and notices under these Terms by us to you shall, unless otherwise specified, be posted on the Website and/or sent to the Registered Email Address on our system for you, at our discretion.

12.3. All communications and notices under these Terms by either party shall be in English and must be sent to and from the Registered Email Address in your Account.

12.4. From time to time, we may contact you by email to offer information about betting, promotional offerings, and other information from playbet.io. You agree to receive such emails when you accept these Terms at registration. You can opt out at any time by contacting Customer Support.

13. Matters Beyond Our Control

We cannot be held liable for any failure or delay in providing the Service due to an event of Force Majeure reasonably outside our control despite reasonable preventative measures (including acts of God; trade or labour disputes; power cuts; acts, failures or omissions of government or authority; obstruction or failure of telecommunication services; or delays/failures caused by a third party). We will not be liable for any resulting loss or damage. We reserve the right to cancel or suspend the Service without liability in such events.

14. Liability

14.1. To the extent permitted by law, we will not compensate you for any reasonably foreseeable loss or damage (direct or indirect) you may suffer if we fail to carry out our obligations under these Terms unless we breach duties imposed by law (including causing death or personal injury by negligence). We shall not be liable if such failure is attributable to: (i) your own fault; (ii) a third party unconnected with our performance (e.g., network performance, congestion, connectivity, or your equipment); or (iii) events which neither we nor our suppliers could have foreseen or forestalled even with reasonable care. As this Service is for consumer use only we will not be liable for any business losses.

14.2. In the event that we are held liable under these Terms, our total aggregate liability to you shall not exceed (a) the value of the bets/wagers you placed via your Account in respect of the relevant bet/wager or product, or (b) €500 in aggregate, whichever is lower.

14.3. We strongly recommend that you (i) verify the suitability and compatibility of the Service with your equipment prior to use; and (ii) take reasonable precautions against harmful programs or devices, including installing anti-virus software.

15. Gambling by Those Under Age

15.1. If we suspect or receive notification that you are currently under 18 years (or below the applicable majority age) or were under 18 when placing bets, your Account will be suspended (locked) to prevent further bets or withdrawals. We will investigate, including whether you have been betting as an agent for, or on behalf of, a person under 18. If we find that (a) you are currently underage; (b) you were underage at the relevant time; or (c) you have been acting for an underage person:

- all winnings currently or due to be credited to your Account will be retained;
- all winnings gained whilst underage must be repaid to us on demand; and
- any monies deposited that are not winnings will be returned to you or retained until you turn 18, at our sole discretion (we may deduct covered transaction fees).

15.2. This condition also applies if you are over 18 but place bets in a jurisdiction with a higher legal age and you are below that minimum age.

15.3. If we suspect a breach or an attempted fraudulent reliance on this Clause, we reserve the right to take any necessary action, including informing law enforcement.

16. Fraud

We will seek criminal and contractual sanctions against any Customer involved in fraud, dishonesty, or criminal acts and withhold payment where suspected. You shall indemnify and be liable to pay on demand all costs, charges, or losses sustained or incurred by us (including direct, indirect, or consequential losses, loss of profit, loss of business, and loss of reputation) arising directly or indirectly from your fraud, dishonesty, or criminal act.

17. Intellectual Property

17.1. Any unauthorized use of our name and logo may result in legal action.

17.2. We are the sole owners of the rights in and to the Service, our technology, software, and business systems (the “Systems”) as well as our odds. When selecting a nickname for your Account, we reserve the right to remove or reclaim it if appropriate.

17.3. You may not use our URL, trademarks, trade names and/or trade dress, logos (“Marks”) or our odds in connection with any product or service that is not ours, in any manner likely to cause confusion, or that disparages us.

17.4. Except as expressly provided in these Terms, we and our licensors do not grant you any express or implied rights, license, title, or interest in or to the Systems or the Marks. You agree not to use any automatic or manual device to monitor or copy web pages or content within the Service. Any unauthorized use or reproduction may result in legal action.

18. Your License

18.1. Subject to these Terms and your compliance, we grant you a non-exclusive, limited, non-transferable, and non-sublicensable license to access and use the Service for your personal, non-commercial purposes only. Our license to you terminates if our agreement with you ends.

18.2. Save in respect of your own content, you may not modify, publish, transmit, transfer, sell, reproduce, upload, post, distribute, perform, display, create derivative works from, or otherwise exploit the Service and/or any of the content or software contained therein, except as expressly permitted. No information or content may be modified, merged with other data, or published in any form including scraping or other activity intended to collect, store, reorganize, or manipulate such information or content.

18.3. Any non-compliance may violate our or third parties’ intellectual property and other proprietary rights and may subject you to civil and/or criminal liability.

19. Your Conduct and Safety

19.1. For your protection and the protection of all Customers, posting any content on the Service, or conduct in connection with the Service, that is unlawful, inappropriate, or undesirable is strictly prohibited (“Prohibited Behaviour”).

19.2. If you engage in Prohibited Behaviour (as determined in our sole discretion), your Account and/or access to the Service may be terminated immediately without notice. Legal action may be taken by us, another Customer, or enforcement authorities.

19.3. Prohibited Behaviour includes, but is not limited to: promoting or sharing information that is false, misleading, or unlawful; conducting illegal activity; violating privacy or other rights; transmitting unlawful, harmful, threatening, abusive, defamatory, vulgar, obscene, lewd, violent, hateful, racially or ethnically objectionable content; infringing intellectual property; transmitting viruses or code designed to interrupt or alter the Service; interfering with, disrupting, or reverse engineering the Service; creating or using cheats, mods, hacks or any software that intercepts or collects information; scraping; engaging in fraud or scams; sending unsolicited advertising or mass mailings; creating accounts by automated means or under false pretences; impersonation; or any other act contrary to our business principles. We may investigate and take actions we deem appropriate, including deleting postings, terminating Accounts, and pursuing remedies, with or without notice.

20. Links to Other Websites

The Service may contain links to third-party websites that are not maintained by, or related to, us and over which we have no control. Links are provided solely as a convenience. We do not endorse and are not affiliated with such websites or their content or owners, and we are not responsible for their availability, accuracy, completeness, or usefulness. When accessing such websites, take usual precautions including reviewing their privacy policy and terms of use.

21. Complaints

21.1. If you have concerns or questions regarding these Terms, contact our Customer Service via the links on the Website and use your Registered Email Address in all communications.

21.2. We take no liability to you or any third party when responding to any complaint that we received or actions taken in connection therewith.

21.3. If you are not satisfied with how a bet has been settled, provide details to Customer Service. We aim to respond within a few days and intend to respond within 28 days of receipt.

21.4. Disputes must be lodged within three (3) days from the date the wager in question has been decided. No claims will be honoured after this period. You are solely responsible for your Account transactions.

21.5. If Customer Service cannot reach a solution with you, the matter will be escalated to management.

21.6. If unresolved, you have the right to have the dispute settled via arbitration.

21.7. Anjouan Licensing Services Inc. should only be contacted when you believe an Operator is in breach of its license. All disputes with Aurevia Digital Ventures Ltd. about a payout, a blocked account, a delay, or broken features should first be taken up directly with playbet.io. If no resolution is found, you may contact independent bodies listed on the Website. If the complaint relates to an Operator breaching its license, you can contact Anjouan Licensing Services Inc. via their Player Support channel or “File a Complaint” button. Include all details of your grievance. All disputes must be recorded in writing via email for proper record keeping.

22. Assignment

Neither these Terms nor any rights or obligations hereunder may be assigned by you without our prior written consent (not to be unreasonably withheld). We may assign all or any portion of our rights and obligations to any third party capable of providing a substantially similar service by posting notice on the Service.

23. Severability

If any provision of these Terms is deemed unenforceable or invalid, it shall be modified to allow enforcement in line with the original intent to the fullest extent permitted by law. The validity and enforceability of the remaining provisions shall not be affected.

24. Breach of These Terms

Without limiting our other remedies, we may suspend or terminate your Account and refuse to continue providing the Service, without prior notice, if, in our reasonable opinion, you breach any material term of these Terms. Notice of any such action will be promptly provided to you.

25. General Provisions

25.1. Term of agreement. These Terms remain in full force while you access or use the Service or are a Customer or visitor of the Website. These Terms survive termination of your Account for any reason.

25.2. Gender. Words importing the singular include the plural and vice versa; words importing the masculine include the feminine and neuter and vice versa; words importing persons include individuals, partnerships, associations, trusts, unincorporated organisations, and corporations.

25.3. Waiver. No waiver by us of a breach by you is effective unless in writing and signed by us and is limited to the specific breach waived. Our failure to enforce any term at any time is not a waiver of that term.

25.4. Acknowledgement. By accessing or using the Service, you acknowledge having read, understood, and agreed to these Terms and waive any future claim to the contrary.

25.5. Language. In the event of a discrepancy between the English version of these rules and any other language version, the English version prevails.

25.6. Governing Law. These Terms are governed exclusively by the law in force in the State of Anjouan in the Union of Comoros.

25.7. Entire agreement. These Terms constitute the entire agreement between you and us with respect to your access to and use of the Service and supersede all prior agreements and communications, whether oral or written.